



Joe Passafiume
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To whom it my concern,

Thanks to MSI, we have a robust and reliable IT infrastructure. MSI has been readily available to address our challenges as they surface, and has recommended and implemented effective and reliable solutions.

We have used MSI for years and they continue to astound us with their attention to details and quality. Their consultants are always well qualified, with a focus on solving my problem.

MSI helped me identify IT cost reduction opportunities as well as share with the business the detailed IT costs. The speed and value was amazing. We've cut 40% off our telecommunications expenses with MSI by optimizing IT supply and demand to benefit the business in the best way.

Sincerely,

Robert McGuire
Chief Financial Office
Waltham Services

